



Kaijing Canteen

Improving Efficiency for Food Retailers with Al-Powered Automated Checkout Services

Shanghai Kaijing Information Technology Co.'s Canteen solution is a cutting-edge digital retail platform that allows cafeterias and food retailers to streamline their operations and transactional processes through AI technology. Manual checkout tasks are time-consuming and costly, making it increasingly vital for retailers to incorporate automated solutions to help improve customer service and operational efficiencies. The solution uses advanced computer vision AI technology to automate checkout services, reduce wait times, and generate transaction bills by recognizing product SKUs. Machine learning and video analysis of shop flow help to optimize processes and enable cost savings by anticipating food consumption patterns and managing inventory effectively. Food retailers can access all data on a centralized platform for intelligent decision-making and enhancing customer experiences.





Automation









Predictive **Analytics**

Verticals:

- Retail
- Hospitality

Country/Geo: East Asia

Use Cases:

- Asset & Operations Optimization
- Marketing Cloud

Learn more:

- The Shanghai Kaijing Website
- Solution Example Page

We started deploying an Al cashier system since 2020 and so far nearly 300 stores are using it. Kaijing's Al cashier has significantly reduced labor costs and improved checkout efficiency by 60%-80%. More importantly, it also solved the issue of customer loss due to long waiting lines, and therefore increased our sales."

Wei Wana Head of Digital Growth for Anhui Original Chicken Catering Co.

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Management